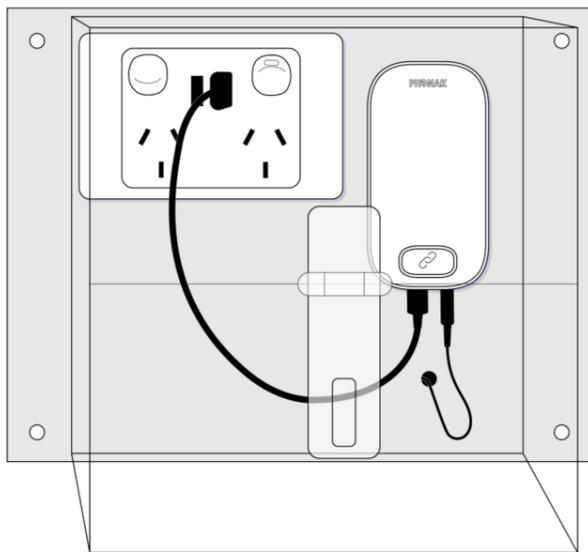


MAINTENANCE GUIDE

PHONAK EQUIPMENT



Hearing Loop Australia recommend regular testing of the hearing augmentation equipment to ensure ongoing compliance, maintaining battery life and best practice usage.

Testing can be performed by a competent person.

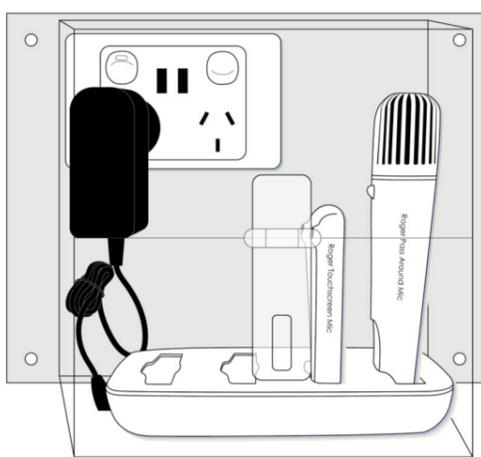
Background

This room has been fitted with a hearing augmentation system that transmits the rooms audio feed to a T-Switch compatible receiver.

Frequency

Audio testing should be completed quarterly to ensure continuous accessibility and reduce software issues.

Phonak equipment typically use Lithium Polymer Rechargeable Batteries. There is no conclusive evidence on maintenance but we recommend batteries are used/ partially drained and tested bi- annually.



IS IT A REPAIR / WARRANTY ISSUE? REFER REPAIR / WARRANTY FORM

CONTACT SUPPORT ON 1300 669 721 OR EMAIL [INFO@HEARINGLOOP.COM.AU](mailto:info@hearingloop.com.au)

Audio Tests (per room)

1. Connect MyLink and Headphones as shown and put on ears,
2. Connect the MyLink to the Media Hub or Touchscreen by holding it within 10 cm and pressing the button  (Media Hub) or connect  (Touchscreen),
3. Listen for  the beep to indicate connection,
4. Turn on audio on the source (i.e. play a song or video on device),
5. Listen for the audio feed in the headphones or receiver,
6. Listen for the sound from the speakers.



(Media Hub) or



Battery Maintenance / Test

Disconnect the USB power from the device. Leave the device turned on for a period of time. Ensure that device holds power for 5 minutes. Plug the device into power for storage.

Errors / Indicator Lights Test

Refer User Guides / Cheat Sheets—are the indicator lights appropriate?
Are there any error messages on the touchscreen?

